

Entuity® Network Analytics (ENA) for BMC TrueSight Operations Management v17.0 Patch Notification

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Version 2020.12.24

We are pleased to confirm the availability of **patch P13** for **ENA v17.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes

Functional Area	Platform(s)	Description
Dashboards	All	Change so that the Cisco Meraki WAP Summary dashboard, Meraki API Interface Summary dashboard and Meraki Wireless Controller WAPs Summary dashboard are visible to all users by default.
Device Inventory	All	Enhancement to prevent duplicate device IDs or port IDs when remanaging a device or port.
Device Support	All	Addition of vendor files for improved device support. Improvement to Juniper device support.
Event Management System	All	Fixed an issue that caused erroneous Cisco Meraki Device Impaired events to be raised.
General Performance	All	General performance improvements.

Improvements		
Security Updates	All	<p>Updates to include the latest security fixes and improvements, including:</p> <ul style="list-style-type: none"> • TomCat updated to version 9.0.37. <p>Updated third party libraries to the most recent versions.</p> <p>Fix to protect dropdown menus from cross-site scripting vulnerability.</p> <p>General security improvements.</p>
System	Linux	Moved to open JDK v11.0.8.
Virtualization	All	<p>Fixed an issue that would cause polling of Azure instances to fail, resulting in a 'not responding' device status</p> <p>Addition of new configuration variables for controlling the polling frequency of Cisco Meraki cloud-hosted management platforms.</p>

Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Please refer to the [Knowledge Base](#) on the ENA Help Center for help and information on functionality added in this patch.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.